

**OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION**

ORIGINAL

Docket No. 60-0226
ICC Office Use Only

Net2000 Communications Services, Inc

Application for a certificate of
local authority to operate
as a reseller and facilities based
carrier of telecommunications
services in the State of Illinois.

ILLINOIS
COMMERCE COMMISSION
MAR 15 11 26 AM '00
CHIEF CLERK'S OFFICE

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name(including d/b/a, if any) FEW # 54-1672883
Net2000 Communications Services, Inc.
Address: Street 2180 Fox Mill Road
City Herndon State/Zip: Virginia. 20171
2. Authority Requested: (Mark all that apply) ☐ 13-403 ☒ 13-404 ☒ 13-405
3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.
☒ Part 710 ☐ Part 735 ☒ Section 735.180 ☒ Other'
4. In what area of the state does the Applicant propose to provide service?
Net2000 Communications Services, Inc. seeks authority to offer local telecommunications services throughout the State of Illinois.

¹ Net2000 also requests authorization pursuant to 83 IL. Admin. Code Part 250 to maintain its books and records outside of the State of Illinois, at its principal place of business.

5. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address, if any.

Please see Exhibit A.

6. Please check type of organization?

☐ Individual
☐ Partnership

☒ Corporation

Date corporation was formed October 1, 1997

In what state? Delaware

☐ Other (Specify)

7. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

A copy of Applicant's Certificate of Incorporation is attached hereto as Exhibit B. Applicant is qualified to do business in the State of Illinois. A copy of Net2000's certificate of authority to transact business in Illinois is also attached as Exhibit B.

8. List jurisdictions in which Applicant is offering service(s).

Net2000 is authorized to provide resale and facilities-based local exchange services in: Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, Virginia, and West Virginia.

Net2000 is authorized to provide resold interexchange services in all 50 U.S. States except Alaska.

9. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

- A - - YES (Please provide details) _ _ NO

Net2000's subsidiary, NTEL Communications, LLC ("NTEL"), was authorized to provide local exchange services in Maryland on July 22, 1998. Due to an administrative oversight NTEL did not file all necessary tax forms for the tax year 1998. Rather, NTEL made the appropriate tax filings under the name of its parent company, Net2000 Communications Services, Inc. Unfortunately, NTEL never received the appropriate notification of the delinquency from the State Department of Assessments and Taxation, which subsequently notified the Maryland Public Utilities Commission. As a result, Ntel's certification was revoked. The matter was quickly resolved with the relevant taxing authorities, who verbally admitted to failing to provide proper notification. Subsequently, Net2000 reinstated its authority to provide local exchange services throughout the state of Maryland by expanding its existing interexchange authority to add local exchange authority.

10. Have there been any complaints against the Applicant in any other jurisdiction?

 X YES _ _ NO

If YES, describe fully,

Currently, there are no pending complaints against the Applicant in any jurisdiction. To date, all complaints have been resolved quickly with the customer and the regulatory authority in the relevant jurisdiction. Net2000 continues to take all necessary steps to ensure that our customers are provided with the highest quality phone service and customer support in the industry.

11. Will the Applicant keep its books and records in Illinois? _ YES X NO
If NO, permission pursuant to 83 Ill. Adm. Code Part 250 needs to be requested.

As noted in response to question 3 above (footnote 1), Applicant hereby requests authority pursuant to maintain its books and records outside of the State of Illinois, at its principal place of business.

MANAGERIAL

12. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see Exhibit C.

13. List officers of Applicant.

Please see Exhibit D.

14. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? X YES NO

If YES, list entity.

Yes, Clyde Heintzelman (Net2000 President) serves on the boards of directors of Sonoma Systems Inc. and Optelcom, Inc., a publicly traded fiber optic device company, and SAVVIS Communications, a national Tier 1 Internet service provider.

15. How will Applicant bill for its service(s)? Net2000 will bill customers directly for its services.

16. How does Applicant propose to handle service, billing, and repair complaints?

Net2000 has a comprehensive customer service operation, staffed by experienced professionals to serve its interexchange and local exchange services customers in Illinois and throughout the United States. The customer service center may be reached twenty-four hours/day, seven days/week by dialing 1-877-786-3900 toll-free. The network operations division may be reached twenty-four hours/day, seven days/week by dialing 1-877-371-5580. As part of its commitment to continually improve customer service and satisfaction, Net2000 has undertaken two innovative programs. First, each customer is assigned a permanent customer service representative. This affords each customer the convenience of regularly dealing with the same representative. Second, Net2000 is developing an Internet web-based interface which allows customers to communicate quickly and conveniently with customer service representatives and access account information on-line.

17. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X YES NO

18. What telephone number(s) would a customer use to contact your company?

Customer contact number: 1-877-786-3900.

19. What are your procedures to prevent unauthorized "slamming" of customers?

Applicant will comply with Illinois law and the Federal Communications Commission's regulations regarding how interexchange and local carriers may change a consumer's carrier.

20. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

 X YES NO (If no, please provide an explanation.)

21. Will the applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation? X YES NO

PINANCIAL

22. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Please see Exhibit E

TECHNICAL

23. Does Applicant utilize its own equipment and/or facilities? X YES NO

If YES, please list:

Net2000 currently owns and operates Nortel Class 5 DMS 500 Switches, Nortel Passport 1500 Data Switches and additional switching equipment in: Baltimore, MD; Richmond, VA; and, Washington, DC. During 2000, Net2000 intends to deploy similar Nortel Switching equipment in: Atlanta, GA; Boston, MA; Chicago, IL; and, New York, NY.

Applicant leases fiber optic lines to interconnect its switches.

If NO, which facility provider(s)'s services does Applicant use?

24. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Net2000 seeks authority to provide resale and facilities-based local exchange telecommunications services to the public on a statewide basis and plans to provide "Plan Old Telephone Service", Switched Access Service, Data Transmission Services, and PBX Trunking. In addition, in conformity with Commission regulations, either directly or indirectly through arrangements with other service providers will offer dual-party relay service, 911 Emergency Services, directory assistance and operator-assisted calling and white pages listing.

25. Will technical personnel be available at all times to assist customers with service problems?

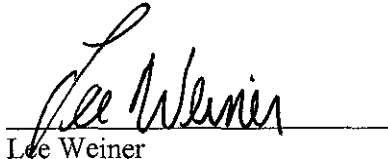
 X YES NO

Please see Response to Question 17 above.

26. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

Net2000 does not intend to provide payphone service within Illinois

 YES X NO



Lee Weiner
Senior Vice President and General Counsel
Net2000 Communications Services, Inc.
2180 Fox Mill Road, Herndon, VA 20171
(703) 654-2030 (Tel.)
(703) 654-2049 (Fax)
email: lweiner@net2000.com

Dated: March , 2000

VERIFICATION

This application shall be verified under oath.

OATH

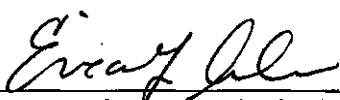
State of Virginia)
)ss
county of Fairfax)

Lee Weiner makes oath and says that he is Senior Vice President and General Counsel of Net2000 Communications Services, Inc. that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.


(Signature of Affiant)

Subscribed and sworn to before me, a Notary Public/
Regulatory Specialist
(Title of person authorized to administer oaths)

in the State and County above named, this 14 day of March, 2000


(Signature of person authorized to administer oath)
Commissioned expires: Jan. 31, 2003

Exhibits

Exhibit A	Designated Contact Persons
Exhibit B	Certificate of Incorporation and Authority to Transact Business in Illinois.
Exhibit C	Managerial and Technical Qualifications
Exhibit D	List of Officers
Exhibit E	Financial Qualification